

Motor Vehicle Insurance and Repair Industry Code of Conduct

Schedule 1 – Approved Mediation Providers

State or Territory	Approved Mediation Providers
Australian Capital Territory	<ul style="list-style-type: none">• Resolution Institute
New South Wales	<ul style="list-style-type: none">• New South Wales Small Business Commissioner• Resolution Institute
Northern Territory	<ul style="list-style-type: none">• Resolution Institute
Queensland	<ul style="list-style-type: none">• Resolution Institute
South Australia	<ul style="list-style-type: none">• South Australian Small Business Commissioner• Resolution Institute
Tasmania	<ul style="list-style-type: none">• Resolution Institute
Victoria	<ul style="list-style-type: none">• Victorian Small Business Commissioner• Resolution Institute
Western Australia	<ul style="list-style-type: none">• Western Australia's Small Business Commissioner• Resolution Institute

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Schedule 2 – Approved Determination Providers

State or Territory	Approved Determination Providers
Australian Capital Territory	<ul style="list-style-type: none">• Resolution Institute
New South Wales	<ul style="list-style-type: none">• New South Wales Small Business Commissioner• Resolution Institute
Northern Territory	<ul style="list-style-type: none">• Resolution Institute
Queensland	<ul style="list-style-type: none">• Resolution Institute
South Australia	<ul style="list-style-type: none">• Resolution Institute
Tasmania	<ul style="list-style-type: none">• Resolution Institute
Victoria	<ul style="list-style-type: none">• Victorian Small Business Commissioner• Resolution Institute
Western Australia	<ul style="list-style-type: none">• Resolution Institute